**NSDL DP Investor complaint data – F.Y 2024-25**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Data for Month Ending April 2024 | | | | | | | | | | | | | | | | | | | | |
| SN | Received From | | | | | | Carried Forward from  previous Month | | | Received during  Month | | Total Pending | | | Pending at the  Month of End | | | Average  Resolution Time | | |
| 1 | 1 Directly from Investors | | | | | | 0 | | | 0 | | 0 | | | 0 | | | 0 | | |
| 2 | 2 SEBI (SCORES) | | | | | | 0 | | | 0 | | 0 | | | 0 | | | 0 | | |
| 3 | Depositories | | | | | | 0 | | | 0 | | 0 | | | 0 | | | 0 | | |
| 4 | Other Sources (if any) | | | | | | 0 | | | 0 | | 0 | | | 0 | | | 0 | | |
| Trend of monthly disposal of complaints | | | | | | | |  | | |  | | |  | | |
| SN | | Month | | | Carried forward from  previous month | | | Received | | | Resolved | | | Pending | | |
| 1 | | April-24 | | | 0 | | | 0 | | | 0 | | | 0 | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | |  | | |  | | |  | | |  | | |  | | |
|  | | Grand Total | | | 0 | | | 0 | | | 0 | | | 0 | | |
|  | |  | | |  | | |  | | |  | | |  | | |
| Trend of annual disposal of complaints | | | | | | |  | | | |  | | |  | | |
| SN | | Year | | Carried Forward  from Previous Year | | | Received during the year | | | | Resolved during the year | | | Pending at the end of the year | | |
| 1 | | 2017-18 | | 0 | | | 0 | | | | 0 | | | 0 | | |
| 2 | | 2018-19 | | 0 | | | 1 | | | | 1 | | | 0 | | |
| 3 | | 2019-20 | | 0 | | | 0 | | | | 0 | | | 0 | | |
| 4 | | 2020-21 | | 0 | | | 3 | | | | 3 | | | 0 | | |
| 5 | | 2021-22 | | 0 | | | 6 | | | | 6 | | | 0 | | |
| 6 | | 2022-23 | | 0 | | | 4 | | | | 4 | | | 0 | | |
| 7 | | 2023-24 | | 0 | | | 2 | | | | 2 | | | 0 | | |
| 8 | | 2024-2025 | | 0 | | | 0 | | | | 0 | | | 0 | | |